



SPLASH NEWS JANUARY 2012

Happy New Year and welcome back, we hope you all had a fantastic Christmas break.

YOUR OPINION COUNTS

Thank you to everyone who has completed our Splash Questionnaire for the Autumn term. For those of you who haven't it would be fantastic to hear from you as we really do value your opinions and the opportunity to improve Splash further. We have been delighted by some of the feedback such as

'It's very well organised and structured and have seen a quick and vast improvement in our daughter's swimming.'

'The teachers know how to get the kids engaged'

'My teacher is brilliant!'

Don't forget that if you recommend a friend to Splash then you receive a £5 credit to your Splash Account. When your friend books, just ask them to quote your name.

BOOKING FORMS

If you have not yet completed and returned your booking form for this term please could you send this to us. Booking forms are available on our website www.splashswim.co.uk/booking_form or in the information files that can be found at reception for the Stable Club and in the hall at Middlemoor.



SHOPPING WITH SPLASH

Splash Swim School can provide you with a number of swimming related products that are fun and practical to help with you or your child's swimming. Our 'Swim Shop' booklet (in the information file) has an overview of our products, or visit our website to see our full product range www.splashswim.co.uk/shop. We also provide gift vouchers for a variety of amounts, an ideal gift to give or receive! Plus, if you enter the redeem code **SPL12**, we will bring your order to your swimming lesson instead of paying for postage.

WATCHING ROTA

Due to health and safety it is not possible for all parents to come onto poolside to watch their children. So everyone has an opportunity, we have set up a watching rota at each site. The rotas are kept in the information files and can be found at reception for the Stable Club and in the hall at Middlemoor. Just write your name on the date slot you would like to watch.

BEING SAFE

We want to ensure your Splash experience is safe and fun so we'd really appreciate you taking the time to read a few polite reminders to ensure you and your child stay safe and enjoy Splash lessons as much as possible:

Mobile Phones. Please do not use mobile phones in the changing rooms or on poolside. Taking photos is not permitted and it is impossible for us to know which phones have the ability to take photos therefore please avoid using your phone in these areas.

Stable Club Manager Request. Please be mindful that we share facilities with non Splash customers therefore once your child is changed please vacate the changing rooms so there is more room for others to change. The Stable Club has a lounge upstairs which is available for use. Alternatively, the men's changing room is much larger so if any Dad's fancy bringing their children swimming this is always an option. For those who are new to Splash, if you want to watch your child swim but it isn't your week on the watching rota there is a window round the side of the building which can be accessed easily by walking round the outside of the building.

CATCH UPS

If you know you will miss a swimming lesson in the future, please notify the Splash office on **01392 833075** or email zara@splashswim.co.uk. This will allow others to take a 'catch up' when you are away. If you have missed a lesson, contact the office and we will see if a 'catch up' slot is available for you. Sorry, 'catch ups' cannot be guaranteed and can only be taken where places are available.

For all activities call **Splash on 01392 833075** or email zara@splashswim.co.uk and ensure you continue to receive all the lesson confirmations, news and updates from Splash by putting us in your contact list.

Happy swimming

Zara and the Splash Team
www.splashswim.co.uk

